General Terms & Conditions – Martijn Hak

1. Scope of Application

These Terms & Conditions apply to all services provided by Martijn Hak, including but not limited to music performance, videography, arranging, composition, music production, recording, and mixing, unless otherwise agreed in writing.

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2. Quotes & Confirmation

- Quotes are valid for 30 days unless stated otherwise.
- A booking is confirmed once both parties agree in writing (e.g., by email).

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3. Payment Terms

- Invoices must be paid within **30 calendar days** from the invoice date.
- Late payments may incur interest in accordance with Dutch law.
- All prices are exclusive of VAT (if applicable).

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4. Revisions

- Reasonable revisions are included unless otherwise specified.
- Unlimited revisions are not guaranteed; additional work beyond reasonable limits may be charged separately.

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5. Delivery & Raw Files

- The final product will be delivered in the agreed format.
- **Raw files (audio/video)** are **not included** unless explicitly agreed upon in writing and may involve an additional fee.

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6. Intellectual Property

- All copyrights remain with Martijn Hak until full payment has been received.
- The client receives a non-exclusive, non-transferable license to use the delivered work for the agreed purpose.
- Any use beyond the agreed purpose requires written permission and may incur additional fees.

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7. Privacy & Data Protection

- Personal data will be processed in compliance with GDPR. See the **Privacy Policy** on the website for more details.

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8. Cancellation & Rescheduling

- Cancellations must be made in writing.
- If canceled **within 7 days** of the scheduled date, up to 50% of the agreed fee may be charged.
- Rescheduling is possible subject to availability.

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9. Force Majeure

- Martijn Hak is not liable for any failure or delay caused by events beyond reasonable control, including illness, accidents, natural disasters, or governmental restrictions.

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10. Limitation of Liability

- Martijn Hak is not liable for indirect or consequential damages.
- Liability is limited to the total amount paid for the specific service.

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11. Governing Law & Disputes

- These Terms are governed by Dutch law.
- Any disputes will be submitted to the competent court in Utrecht, The Netherlands.